

city of
Victor Harbor



Disability Access and Inclusion Plan 2026 - 2030





Acknowledgement of Country

The City of Victor Harbor acknowledges the Ramindjeri and Ngarrindjeri people, the Traditional Custodians of the land and surrounding waters where we live and work. We acknowledge their deep connection to Country and pay our respects to Elders past, present and emerging. This respect is extended to Aboriginal and Torres Strait Islander people across Australia.

Diversity Commitment

The City of Victor Harbor is committed to diversity, equity and inclusion. We respect people of all ages, abilities, genders, sexualities, religions, beliefs, cultures and backgrounds.

Message from Chief Executive / Leadership

Access for all is a common theme throughout the City of Victor Harbor's Community Plan 2030. This is in terms of access to beaches, better footpaths and connections, access to public spaces and services.

The City of Victor Harbor recognises the importance of an inclusive community, a community that not only accepts but embraces diversity.

This Disability Access and Inclusion Plan has been developed based on feedback from community and with advice from the Disability Access and Inclusion Advisory Committee. This plan will support the City of Victor Harbor to understand and take into consideration the needs of people living with a disability.

The plan is based on the notion and understanding of the national approach to disability, that of a social model of disability. A model that understands that an individual's impairment to barriers within the environment can restrict some people's ability to participate fully in the community. Barriers may exist within structures and communication methods, however they can also be part of policies and attitudes.

The City of Victor Harbor, where possible, will incorporate universal design and social inclusion principles for its residents and visitors to our beautiful city. Access and equity forms part of all of our decision making and planning processes. The Disability Access and Inclusion Plan will set the Council's commitment to doing what it can to ensure access and equity for all and ensuring that Victor Harbor is a welcoming place.



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Contact Details

Got a question about the preparation of the Disability Access and Inclusion Plan?

Contact the Council by emailing localgov@victor.sa.gov.au or call us on (08) 8551 0500.

This Disability Access and Inclusion Plan (DAIP) is available on the City of Victor Harbor website www.victor.sa.gov.au If you require a copy in an alternative format (such as Easy Read, large font, electronic format (disk or emailed), audio or Braille), please contact Council by any of the above methods or visit us at the Civic Centre 1 Bay Road Victor Harbor.



About the City of Victor Harbor

The coastal regional city of Victor Harbor is located on South Australia's Fleurieu Peninsula, about 80kms south of the Adelaide CBD. It is the largest population centre of the Southern Fleurieu region and considered to be a regional hub. Victor Harbor has long been a favoured holiday destination, attracting 1.2 million visitors annually.

Victor Harbor and its surrounds is a growing community, the population of the city is 15,465 with forecasts suggesting this will reach 17,900 by 2030.

Victor Harbor's population and economy is impacted by seasonality. In the summer months, Victor Harbor's population doubles, jumping to approximately 30,000.

Whilst Victor Harbor has one of the oldest populations in the country, there are four schools, including two that house disability units, and a growing number of young people and families moving to the region. This highlights the importance of planning for facilities that suit both younger and older people.

The Australian Bureau of Statistics reports that 8.2% of the population of Victor Harbor identify as having some form of disability. In this community there are a number of residents with challenges related to their lived experience of disability. This includes accessing their community, local venues, events and programs and having adequate access to communication and information.

There is a diversity of disability experience including but not limited to; people with intellectual and/or psychiatric disorders, people on the autism spectrum, people with mobility and physical access issues, people with sensory disability and people who live, care and support people with disability.

Our Vision

A place of choice to live, work, invest and visit.

Victor Harbor is an evolving community with a bright future. Identified as a 'satellite city' in the Greater Adelaide Regional Plan, Victor Harbor is set to accommodate significant growth over the coming decades. The expansion presents an exciting opportunity to shape Victor Harbor into a dynamic, economically strong and inclusive community that attracts residents, visitors, jobs and investment.

The plan is based on the notion and understanding of the national approach to disability, that of a social model of disability. A model that understands that an individual's impairment to barriers within the environment can restrict some people's ability to participate fully in the community. Barriers may exist within structures and communication methods, however they can also be part of policies and attitudes.



Our Workplace/Staff

The City of Victor Harbor employs 138 full time equivalent staff and 292 volunteers. Our Disability Access and Inclusion Plan is informed and monitored by a lived experience committee, The Disability Access and Inclusion Advisory Committee that consists of Council Members, staff from several departments including Engineering and Infrastructure and Community Wellbeing and community and stakeholder members with lived experience of disability.

Strategic Context

Underpinning the City of Victor Harbor's Disability Access and Inclusion Plan is the *The Disability Inclusion Act 2018* (SA) (the Act) which commenced on 1 July 2018. It aims to protect and promote the human rights of people with disability of all ages, and to help them reach their full potential by improving social connection and inclusion.

The Act was amended in 2025 and, as a result key state authorities, including local government councils and state government agencies are required to develop a *Disability Access and Inclusion Plan 2026-2030* to reflect the amended Act.

The Act supports the rights of people with disability and follows international and national standards, including:

- [United Nations Convention on the Rights of Persons with Disabilities](#)
- [Australia's National Disability Strategy 2021–2031](#)

Through the Inclusive SA State Disability Inclusion Plan 2019 – 2023, the South Australian Government recognises that a stronger commitment to access and inclusion for all is required. Inclusive SA sets out specific actions for local councils to achieve that address access and inclusion for all South Australians living with disability, including those people who are not National Disability Insurance Scheme (NDIS) participants.

The [South Australian State Disability Inclusion Plan 2025 – 2029](#) and the [SA Autism Strategy 2024 – 2029](#) guided the development of the Plan.

This plan will align with the principles detailed in the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD). These principles include:

- Equality of Opportunity
- Accessibility
- Full and effective participation and inclusion in society
- Respect for difference and acceptance of persons with disabilities as part of human diversity and humanity.



The **City of Victor Harbor Community Plan 2030** provides strategic direction for the Council's future planning and decision making. It centres around six aspirations that describe what we want Victor Harbor to be like in the future.

The Disability Access and Inclusion Plan links directly to the following aspirations, strategies and priorities from the City of Victor Harbor Community Plan 2030:

Aspiration 1: We are a caring, connected and active community

- 1.1 Deliver community programs that facilitate social interaction and connection with community
- 1.2 An inclusive community with opportunities for everyone
- 1.3 Provide a variety of open space and recreation opportunities
- 1.4 Improve the health and well-being of our community
- 1.5 Vibrant community places and spaces are safe, welcoming and accessible

Aspiration 5: We have services and infrastructure that meet our community's needs

- 5.1 Facilitate access to health, education and community services
- 5.2 Plan and provide for a range of community facilities to meet current and future needs
- 5.3 Council assets and infrastructure are managed in a sustainable way to meet current and future needs
- 5.4 Advocate for improved local and regional transport networks and options
- 5.5 Facilitate capacity to deal with emergencies and build community resilience



Plan Development

Consultation

The consultation process undertaken for the development of the *State Disability Inclusion Plan 2025–2029* (State Plan) captured extensive feedback from people with disability, their families and carers, service providers, advocacy groups, and the broader community. This feedback informed the development of the domains, priority areas, and mandatory measures that underpin both the State Plan and the City of Victor Harbor Plan

The priority areas or domains that inform the measures for Council's Plan include

- Inclusive Environments and Communities
- Education and Employment
- Personal and Community Support
- Health and Wellbeing
- Safety, Rights and Justice.

The Council Plan was prepared using information gathered through the State and Council consultation with people with a lived experience of disability, people who care for or support people with disability and Council staff.

Community members were invited to provide feedback on the City of Victor Harbor Draft Disability Access and Inclusion Plan 2026 – 2030 and we welcomed input from people with disability, carers, families, service providers, community groups, business owners and residents – whether they lived, worked or visited the City of Victor Harbor.

Achievements

The City of Victor Harbor's previous DAIP achieved a number of outcomes, with 29 of the 34 action completed, 3 in progress and 2 not yet started. Highlights have included;

- Accessibility and inclusion upgrades to the Visitor Information Centre
- Accessibility widgets added to websites
- Beach matting purchased and rolled out
- Training for staff and community on Auslan, human guiding, universal design, accessible event management, accessible communications,
- The Development of a Toolkit for Local Government to support elected members
- Provides opportunities for active participation and decision making through a lived experience committee



Actions Tables

Domain 1: Inclusive environments and communities

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1

- | | |
|---------------------------------------|--|
| 1 Active participation | 5 Communications and information |
| 2 Inclusive communities and attitudes | 6 Transportation |
| 3 Universal Design | 7 Collaboration, consultation and innovation |
| 4 Accessible facilities | 8 Housing |

Priority Area 1: Active participation

Outcome: People with disability are active participants in accessible and inclusive communities.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
1	1.1 Ensure all council events for 50 or more people implement best practice event management principles, including the use of the Accessible and inclusive Community Events Toolkit.	1.1.2	The number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles. Ensure event toolkits and planning documents promote accessible and inclusive practices.	Ongoing	City Activation Youth Development
	1.2 Regularly evaluate and enhance event inclusion and accessibility for people with disability at all council- led events, including considering the needs of people living with dementia.		Ongoing evaluation of council managed or contracted events accessibility through attendee feedback.	Ongoing	City Activation Youth Development Event evaluation surveys
	1.3 Offer Inclusive and Accessible Event training for staff, contractors and community.		No of training sessions offered.	2026	Manager Community Wellbeing

Priority Area 2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
2	2.1 Collaborate with relevant organisations to run disability access and inclusion awareness training and dementia awareness training. 2.2 Ensure the induction of new employees and volunteers includes information that promotes access and inclusion for all	1.2.1	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: • The number of staff and volunteers participating in disability awareness training, including Universal Design. • Number of inductions that includes information that promotes access and inclusion for all	Ongoing	People and Culture
3	3.1 Promote awareness and understanding through displays and information in Council foyers, the library and other council and community facilities.		The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including:		Community Wellbeing

			The number of workplace initiatives promoting disability inclusion.		
	3.2 Encourage and promote partnerships with businesses and organisations to improve access and inclusion		The number of initiatives undertaken to encourage and promote partnerships with businesses and organisations to improve access and inclusion.		Community Wellbeing
4	4.1 Ensure the City of Victor Harbor Innovate Reconciliation Plan includes measures to ensure disability access and inclusion measures and Closing the Gap Measures. 4.2 Collaborate with Moorundi Aboriginal Health Service, Victor Harbor to ensure cultural safety of documents, processes and engagement. 4.3 Advocate to State and Federal Governments for increased support of the Disability needs of Aboriginal people over 50. 4.4 Provide cultural training for staff	1.2.3	- The number of actions embedded in our DAIP working towards Closing the Gap targets - The number of actions included in the Reconciliation Action Plan - The number of culturally safe engagement, consultation or codesign opportunities - The number of advocacy opportunities - The number of staff attending cultural safety training		Reconciliation Action Working Group

Priority Area 3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
5	5.1 Record and report on accessibility modifications to public-facing council buildings/entry, including details such as the type of modification (e.g., signage installation, door widening).	1.3.2	The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. For example, by adding signage or widening doors.	As completed	E & I
6	6.1 Record and report on new council-built developments, including how Universal Design principles were incorporated.		The number of new council developments that incorporate Universal Design.	As Completed	E & I
7	7.1 Record and report number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility.	1.3.3	The number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility.	As Completed	E & I

Priority Area 4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
8	8.1 Conduct an audit of Council owned public toilets. 8.2 Record how many council owned toilets within the council area meet accessibility standards or are a designed changing places facility.	1.4.1	The number of public council owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility.	April 2026	E & I

Priority Area 5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
9	9.1 The number of public documents and internal documents created in Easy Read, plain language, video or another format. The number of documents considered culturally safe	1.5.1	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents. The number of documents that are culturally safe	Ongoing	Communication Team

Priority Area 6: Transportation

Outcome: People with disability can get to where they need to go safely.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
10	10.1 Provide accessible transport options through the Southern Communities Transport Scheme		Number of trips provided by Southern Communities Transport Scheme that utilise accessibility options	Ongoing	Southern Communities transport Scheme Trip data

Priority Area 7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
11	11.1 Ensure public consultations include and seek input from priority groups.	1.7.1	The number of public consultations that included and sought input from people with disability.	Ongoing	Manager Community Wellbeing
12	12.1 Maintain diverse community representation on the Disability Access and Inclusion Advisory Committee	1.7.2	The number of people with disability, including parents and carers, serving on committees and working groups. Note: Committees are formal groups set up by councils to provide strategic advice or make decisions on disability inclusion. Working groups are task-focused teams that address specific issues or actions supporting disability inclusion.	Ongoing	Manager Community Wellbeing

Domain 2: Education and employment

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2

- 1 Targeted knowledge, understanding and support
- 2 Supports and resources for children and young people
- 3 Targeted transitional supports
- 4 Access to employment opportunities
- 5 Inclusive working environments
- 6 Data and reporting

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
13	13.1 Ensure Council representation on Governing Councils to advocate for support of students with disability	2.1.1	Number of Governing Council meetings that Council attends	Annually	Community Wellbeing Minutes and Agendas

Priority Area 2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
14	14.1 Ensure Fleurieu Families provides information and support to families with children with disability		Number of cased managed family supports		Fleurieu Families Team

Priority Area 3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
15	15.1 Identify and remove barriers to Council volunteering for people living with a disability Promote local services and opportunities for employment and volunteering for people with disability	2.3.5	The number of initiatives taken to encourage people with disability to volunteer. Number of volunteers who identify as a person with disability		People and Culture

Priority Area 4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
16	16.1 Training to improve inclusive recruitment offered.	2.4.3	The number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives.		People and Culture

Priority Area 5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
17	17.1 Ensure processes for support of staff with a disability are in place.	2.5.1	The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.		People and Culture



Priority Area 6: Data and reporting

Outcome: People with disability benefit from State authorities working to improve disability data at both state and national levels.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
18	18.1 Attend and contribute to local, state and national networks that collaborate to improve outcomes for people with disability.		The number of networks and collaborative workshops attended		Manager Community Wellbeing



Domain 3: Personal and community support

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3

- | | |
|-------------------------|----------------------------|
| 1 Accessibility | 4 Family and carer support |
| 2 Advocacy and supports | 5 Programs |
| 3 Information sharing | |

Priority Area 1: Accessibility

Outcome: People with disability can easily access community supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
19	19.1 Establish and strengthen collaboration and partnerships with service providers and community organisations to improve access to supports and services for people with disability.	3.1.1	The number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach, online information platforms, frontline worker training, and partnerships with community organisations.		

Priority Area 2: Advocacy and supports

Outcome: People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
20	20.1 Promote local, state and federal initiatives that support people with a disability to be involved at a decision making level, through boards and committees		Number of Council initiatives that support people with disability to advocate when needed to promote and protect their rights.		Manager Community Wellbeing

Priority Area 3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
21	21.1 Participate in Local Government Access and Inclusion Network and Community of Practice meetings and with external disability service providers. Include services and agency representatives in the membership of the Disability Access and Inclusion Advisory Committee	3.3.1	The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our DAIP.		Manager Community Wellbeing

Priority Area 4: Family and carer support

Outcome: Carers and families, including siblings of people with disability are provided with dedicated supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
22	22.1 Partner with relevant organisations to ensure information and referrals is widely available for siblings and carers		The number of connections with relevant organisations		
23	23.1 Support a Demetia Alliance to provide relevant information and referrals for people living with dementia		Number of meetings and actions of the Alliance		

Priority Area 5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
24	24.1 Through the City of Victor Harbor Community Grants, distribute grants and funding to initiatives that enhance disability inclusion.	3.5.1	The number of council grants and funding amount distributed to enhance disability inclusion.		

Domain 4: Health and wellbeing

Outcome Statement: A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives

Objective: To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability.

Priority Areas for Domain 4

- 1 Inclusive infrastructure
- 2 Targeted knowledge, understanding and support
- 3 Supports and interventions

Priority Area 1: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
25	25.1 Through the Disability Access and Inclusion Advisory Committee advocate for access and inclusion within health infrastructure		Number of occasions of advocacy raised by the disability access and inclusion committee.		Manager Community Wellbeing Committee Agendas

Domain 5: Safety, rights and justice

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Priority Areas for Domain 5

- 1 Targeted knowledge, understanding and support
- 2 Responding to emergencies
- 3 Support and navigating the justice system
- 4 Consultation and collaboration
- 5 Safeguarding

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are understood, supported, and have their rights upheld, including within the justice system.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
26	26.1 Display appropriate brochures and information Council Facilities		Number of appropriate services promoted		Community Wellbeing Team

Priority Area 2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
27	27.1 Work with collaborative partners to provide Disability Inclusive Emergency Preparedness sessions	5.2.1	The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.		

Priority Area 3: Support and navigating the justice system

Outcome: People with disability receive the right supports for them when navigating the justice system.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
28	28.1 Host Southern Community Justice legal appointments twice a month		Number of times legal services attend		Community Wellbeing

Priority Area 4: Consultation and collaboration

Outcome: People with disability are involved in the design and delivery of policies, programs and laws.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
29	29.1 Ensure consultation with the Disability Access and Inclusion Advisory Committee in the development or review of relevant policies, and programs.		No of policies and programs tabled on the Disability Access and Inclusion Advisory Committee Agendas	Ongoing	Manager Community Wellbeing

Priority Area 5: Safeguarding

Outcome: People with disability can access effective, inclusive and responsive safeguarding supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
30	30.1 Promote Safeguarding Services		Number of staff who have updated information on services		Community Wellbeing



Implementation

The City of Victor Harbor Disability Access and Inclusion Plan is overseen by the Manager Community Wellbeing. The plan is an overarching document with broad actions and areas of improvement. Alongside this plan, yearly action tables will be developed to meet the recommendations of the plan, assigning tasks to staff teams, and including timeframes and evaluations.

The Disability Access and Inclusion Advisory Committee will consider and make recommendations regarding the implementation, monitoring and review of Council's Disability Access and Inclusion Plan and assist Council to communicate the plan both within the organisation and to the wider community.

Acknowledgments

The City of Victor Harbor Acknowledges the valuable work and time given to support Council's work in improving access and inclusion through the Disability Access and Inclusion Advisory Committee. The Committee provides an avenue for the decision making, consultation and to hear the voices of those with lived experience as well as ensuring a community and lived experience lens is placed over the monitoring of our DAIP.

The City of Victor Harbor would also like to thank those who provided feedback on our Plan.

Glossary and Definitions

DAIP - Disability Access and Inclusion Plan A Council plan to improve access and inclusion for people with disability.

Accessible and Inclusive Community Events Toolkit A guide to help event organisers make events welcoming and accessible for everyone.

Universal Design A way of designing buildings, spaces, and services so they can be used by everyone, no matter their age or ability.

WCAG 2.2 AA Web Content Accessibility Guidelines are international standards that help make websites easier to use for people with disability. "2.2 AA" is a level of accessibility that meets most users' needs.

Easy Read A format that uses simple words and pictures to make information easier to understand.



Auslan Australian Sign Language – the main language used by people who are deaf in Australia.

Changing Places Facility A public toilet with extra features like a hoist and adult-sized change table, designed for people with high support needs.

Person-Centred Emergency Preparedness (P-CEP) A planning approach that helps people with disability prepare for emergencies based on their individual needs.

Local Government Access and Inclusion Network (LGAIN) A group of councils working together to improve access and inclusion.

Communities of Practice (COP) Groups of professionals who share knowledge and learn from each other.

South Australia's State Disability Inclusion Plan A government plan to improve access and inclusion across the state.

Closing the Gap A national agreement to improve outcomes for Aboriginal and Torres Strait Islander people, including those with disability.