

INFORMATION SHEET

Draft Community Engagement Policy

Council is updating how it engages with the community to align with the new Community Engagement Charter under the Local Government Act 1999.

A new Community Engagement Policy will replace Council's current Public Consultation Policy.

The policy sets out how and when Council will inform, consult and involve the community in its decisions. It introduces a tiered approach so the level of engagement is proportionate to the significance and impact of each decision.

Why are we updating our Community Engagement Policy?

The release of the Local Government Community Engagement Charter (the Charter) means that we are now required to update our Community Engagement Policy by 11 September 2026 to ensure that the requirements of the Charter are met. The Community Engagement Charter introduces clearer engagement categories, stronger accessibility considerations and improved requirements on reporting how feedback has been used to the community.

Have Your Say

Council is seeking community feedback on the draft Community Engagement Policy before it is adopted.

Before sharing your feedback, please review the draft Community Engagement Policy (view at yoursay.victor.sa.gov.au or collect a hard copy at the Civic Centre).

You can share your thoughts on the draft Policy by completing a survey at yoursay.victor.sa.gov.au.

Alternatively, you can submit written feedback by addressing your submission to the Chief Executive Officer and returning via:

- Post to PO Box 11, Victor Harbor SA 5211
- Email to localgov@victor.sa.gov.au
- Delivery in person to the City of Victor Harbor Civic Centre.

All feedback must be received by 5pm on Monday 27 July 2026.

What can community feedback influence?

Your feedback on the draft Community Engagement Policy **can** influence:

- how the council engages and communicates with the public
- how community feedback is provided and shared
- ways the council can make engagement more inclusive and accessible.

Your feedback on the draft Community Engagement Policy **can't** influence:

- Legislative requirements, or Council's obligations under the new Community Engagement Charter.

More Information

For more information about this project, please visit yoursay.victor.sa.gov.au or call (08) 8551 0500.