

9.3. Community Plan 2030 Review

Committee: Ordinary Council Meeting

Meeting Date: 24 March 2025

Report Author: Michelle James

RECOMMENDATION

1. That Council receive and note the Community Plan 2030 Review report and Community Engagement Summary provided at Attachment 1.
2. That pursuant to Section 122 of the Local Government Act 1999, Council adopts the City of Victor Harbor Community Plan 2030 as presented under separate cover.

PURPOSE

The purpose of this report is to formally present Council Members with feedback received through the recent public consultation on the proposed revisions to the City of Victor Harbor's Community Plan 2030, and present a final plan for Council adoption.

BACKGROUND

The City of Victor Harbor has a number of plans it has developed to assist with the management of the Council area. The Community Plan is considered to be the guiding strategic document, outlining the community's aspirations for Victor Harbor's future and a number of objectives that need to be in place to achieve them.

The development of the Community Plan 2030 drew upon a range of existing strategies and plans, and also consultation results from a range of different topics. The Community Plan 2030 was adopted by Council in 2020 following a two-stage consultation process.

Since its adoption, the high-level vision outlined within the Community Plan 2030 has guided Council's decision making and service delivery.

In line with legislative requirements, the Council initiated a review of the Community Plan 2030 in February 2024. With consideration of the significant redevelopment of the Community Plan 2030 undertaken in 2020, this has been a minor review to re-affirm the Council's strategic direction and ensure it is reflective of current and future priorities.

COMMENTARY

About the 2024 Review

The 2024 review has aimed to strengthen the links between Council's suite of strategic plans and strategies with its guiding strategic document.

A desktop review of the Community Plan 2030 against significant community engagement and market research exercises undertaken over the last couple of years indicate that the aspirations outlined within the Plan still align with the community's vision for Victor Harbor, however some tweaks are required at the second level (previously called Strategy – now proposed to be referred to as Objectives).

With input from Council Members and Administration Staff, the Objectives within the Community Plan 2030 have been modified to ensure better alignment with what the Council does to enhance Victor Harbor's position as a place of choice to live, work, invest and visit.

Another significant change proposed within the Community Plan 2030 is how the aspirations are presented, with priority actions removed and replaced with a set of performance measure targets (which can be built on over the life of the Plan) and a list of existing Council Plans and Strategies that have actions or deliverables that contribute to achieving the aspiration. The reason for this is to recognise the significant amount of work and planning that has gone into creating these documents (in line with our Community Plan aspirations) and to also ensure we are reporting on the many actions undertaken each year from these plans.

A vision has also been articulated within the revised Community Plan 2030 in line with what is proposed within Council's draft Urban Growth Management Strategy. This vision is for the City of Victor Harbor to be a place of choice to live, work, invest and visit.

Consultation

The review of the Community Plan 2030 has been informed by consultation with Council Members, Council Staff and the wider community.

- **Council Members**

Council Members have provided input and direction on the Community Plan review via a number of workshops and out of session document reviews. Further to this at the January 2025 Ordinary Council Meeting, Council resolved that administration further reviews the Community Plan 2030 through a specific lens of whether it goes far enough to prioritising and achieving the attraction and retention of young people to achieve a more sustainable demographic.

OC192025

Moved: Cr Brayden Mann

Seconded: Cr Marilyn Henderson

1. *That throughout the planned consultation process on the proposed revisions to the Community Plan 2030:*
 - a. *Administration further reviews the Plan through the specific lens of whether it goes far enough at prioritising and achieving the attraction and retention of young people and the eventual accomplishment of a younger and more balanced demographic; and*
 - b. *Findings of this further review are presented with the consultation results for Council Members consideration in finalising the review of the Community Plan 2030.*

2. *Administration investigate and prepare a report for consideration as part of the 2025/26 budget discussions for the development of a Strategy aimed at achieving a younger and more balanced demographic for Victor Harbor through the attraction and retention of young people, which considers/includes:*
 - a. *Extensive and targeted consultation with an incentive for participating;*
 - b. *Insights into how many local young people are leaving and how many are choosing to stay and why;*
 - c. *Asking how the City of Victor Harbor and our community can better support young people;*
 - d. *Planned deliverables that vary from short term solutions to long term ambitious and strategic projects; and*
 - e. *Creating a greater network between our schools, business community and young people.*

CARRIED UNANIMOUSLY

This review occurred while the broader community consultation was undertaken.

- **Community**

Formal community consultation on the proposed revisions to the Community Plan 2030 was undertaken from 30 January 2025 to 28 February 2025. Feedback was sought through a variety of means including online and hard copy surveys, written submissions and informal conversations at a Listening Post held in Victor Central Shopping Centre. While there were 243 downloads of the draft Community Plan 2030 during the consultation period, Council received 22 survey responses and one written submission. These submissions provided valuable insights and perspectives of those that participated. While the submissions represent a small proportion of our population, each has been carefully considered and has contributed to a broader understanding of community sentiment. A number of amendments to the Community Plan 2030 have been included as a result of the community consultation. This level of engagement highlights there is interest in the Council's future planning, however, also suggests a degree of engagement fatigue given a significant number of consultations undertaken in recent times. This is an important consideration for future consultation approaches.

Further Changes to the Community Plan 2030

The following outlines the changes to be made to the Community Plan 2030 following the consultation period and further review:

- Vision updated to further acknowledge Victor Harbor's future growth and the importance of protecting the elements that are considered important to Victor Harbor's liveability.
- Updates to Challenges and Opportunities including:

- Reference to water and energy security with regard to the pressure placed on infrastructure and services by population growth
- Noting that Victor Harbor is increasingly becoming busier year-round, not just in the Summer months
- Additional commentary added around demographic sustainability
- Additional commentary around the environment acknowledging declining species and ecosystems.
- Updates to Aspiration 3 - We manage growth and change responsibly
 - Strategic context updated to acknowledge the importance of working towards demographic sustainability
 - Rewording of Objective 3.1 to: Support initiatives that grow the economy, *strengthen local businesses*, and retain people and jobs in Victor Harbor
 - Rewording of Objective 3.2 to: Preserve and celebrate Victor Harbor's rich and diverse history *and heritage*
 - Replace Objective 3.3 with: Attract and retain young professionals and families in Victor Harbor for long-term demographic sustainability
 - Addition of a strategic performance indicator relating to the average age of the City of Victor Harbor's population with a target to decrease
- Updates to Aspiration 4 - We protect our environment
 - Reword the Aspiration to: We protect *and restore* our environment
 - Reword Objective 4.3 to: Enhance the health and biodiversity of our natural environment *through protection and active restoration*

The updated Community Plan 2030 is provided under separate cover for Council's consideration and adoption.

RISK ASSESSMENT

The following risks have been assessed in line with Council's Risk Management Framework and Policy:

Legal and Compliance - The Community Plan 2030 has been prepared in accordance with legislative requirements. This risk is assessed as **low**.

Reputation - It is unlikely that there would be a negative impact for Council adopting the updated Community Plan 2030. This risk is assessed as **low**.

REFERENCES

City of Victor Harbor Community Plan 2030

Aspiration 6 - We are a financially sustainable and well-governed organisation

Other references used:

Local Government Act 1999

- Section 122 - Strategic Management Plans

City of Victor Harbor Public Consultation Policy

BUDGET IMPLICATIONS

Excluding endorsed budgeted staff resources there are no budget implications in receiving and noting the consultation findings and adopting the revised Community Plan 2030.

No additional funds are required.

CONSULTATION

Council Members (Council Member Workshops – 12 February 2024, 18 March 2024 and 12 March 2025; Out of session document reviews – 19 March to 10 April 2024 and 30 October to 13 November 2024)

Senior Management Team

ATTACHMENTS

Attachment 1 - Community Engagement Summary: Proposed Revisions to the Community Plan 2030

Attachment Under Separate Cover - Revised Community Plan 2030

Attachment 1 - Community Engagement Summary: Proposed Revisions to the Community Plan 2030



Community Engagement Summary: Community Plan 2030: Proposed Revisions

Introduction

The purpose of this report is to provide details of the community consultation undertaken in relation to the review of the City of Victor Harbor Community Plan 2030. It outlines a summary of the consultation activities that were undertaken and the feedback gathered during the engagement period.

Background

The Community Plan 2030 is the City of Victor Harbor's guiding strategic document outlining the community's aspirations for the future. It sets out long-term goals and measures to monitor progress. The plan includes aspirations for Victor Harbor to 2030 and beyond, and objectives that need to be in place to achieve them. These aspirations and objectives are informed by our community's desires and expectations for Victor Harbor now and into the future.

Within two years of a Council election, it is a requirement to commence a review of the Council's Strategic Management Plan (Community Plan). In line with this requirement a review of the Community Plan 2030 has been undertaken and a number of proposed revisions identified.

The revisions were identified by drawing on findings from a number of formal research projects such as the Council's 2022 and 2023 Community Satisfaction Surveys, as well as the 2023 Australian Liveability Census findings and various other community engagement initiatives.

Further to this, and in line with the requirements of the Local Government Act 1999, proposed revisions to the Community Plan 2030 were presented to the community for consultation. This consultation was undertaken between 30 January 2025 and 28 February 2025.

Consultation methodology

The consultation was carried out in line with the engagement principles set out in the City of Victor Harbor's Public Consultation Policy:

1. **Community Participation** – We are committed to including, informing and involving our community in local decision making from project planning through to delivery.
2. **Open and Accountable** – We will provide clear and easy to understand information that will inform our community and encourage meaningful engagement.
3. **Accessibility** – Our community will be able to access information in a variety of ways.
4. **Careful Planning and Evaluation** – We will carefully plan community engagement activities and evaluate all feedback to meet the needs of our community.
5. **Closing the Loop** – We will inform our community of our decisions and outline how feedback was considered.



The City of Victor Harbor collected feedback from the community through a number of different methods including survey (online and hard copy), written submissions, and a listening post in Victor Central Shopping Centre on Thursday, 20 February 2025.

The opportunity for residents and ratepayers to have their say was promoted in the following ways:

- Public Notice in the Fleurieu Sun on Thursday, 30 January 2025
- City of Victor Harbor website (www.victor.sa.gov.au)
- Your Say Victor Harbor website (457 visits; 243 document downloads)
- Direct email to Your Say participants (668 emails – 59.4% open rate)
- Direct email to community groups and organisations (5 February 2025 – 103 recipients)
- Civic Centre Foyer Poster (31 January to 28 February 2025)
- Victor Viewpoint – 10 February 2025 (2,466 recipients, 62% opened)
- City Activation eNews – 31 January 2025 (2,217 recipients, 42% opened)
- Media Release – 31 January 2025 (resulting in promotion in local newspapers and radio)
- Advertisements in The Times (11 February 2025) and Fleurieu Sun (6 February and 13 February)
- Social Media (Instagram – 451 reach, 24 engagement; Facebook – 599 reach, 53 engagement)
- Display in Victor Central – 20 January 2025

Consultation feedback

Written Submissions

During the consultation period, the Council received one (1) written submission from the Hills and Fleurieu Landscape Board.

Submission	Commentary
<i>Thank you for the opportunity to provide feedback on CVH's proposed revisions to the Community Plan 2030.</i>	
<i>We strongly support the inclusion of Environment as one of six aspirations for the community plan.</i>	Noted.
<i>We feel that the 'Challenges and opportunities' facing the Victor Harbor council area captured in p10-11 could be strengthened by including reference to the environmental challenges and opportunities. Pressures from urban growth and climate change are captured here and are important. However, we feel it is also important to note that many species and ecosystems in the region are declining, including woodland birds, water birds and native fish. Habitat loss and fragmentation, impacts on water flows and quality, and weeds and pest animals, are key threats for our biodiversity and native species persistence.</i>	For Council consideration.
<i>Nature positive actions that restore and increase areas of habitat are more important now than ever if we are to avoid species loss. Connecting people with nature and involving them in restoration is an opportunity that many community members are keen to be involved in. The importance of expanding and restoring natural areas to enhance the health and biodiversity of our natural environment, and working with community to achieve this objective needs special emphasis.</i>	
<i>We recommend that the aspiration for Victor Harbor – in being bold and visionary – should be We protect and restore our environment.</i>	For Council consideration.



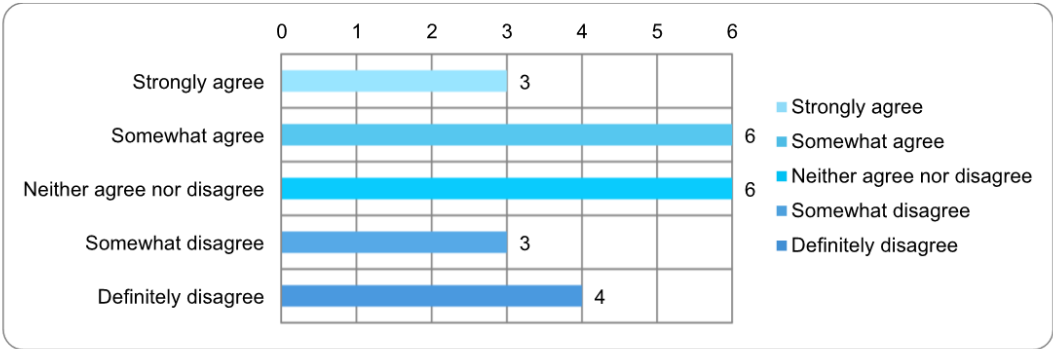
Similarly, we recommend Objective 4.3 be changed to ‘Enhance the health and biodiversity of our natural environment through protection and active restoration’ .	For Council consideration.
We support the addition of Objective 4.4 – Protect the health of our coastline, estuaries, waterways and catchments, and recognise the significant contribution the City of Victor Harbor is making in coastal management.	Noted.
We commend council on its work in developing its Biodiversity and Natural Assets Management Plan and Environmental Management Plan, and appreciate staff input to the review of the Southern Fleurieu Coastal Action Plan. These plans provide important guidance for the implementation of Objectives 4.3, 4.3 and 4.6.	Noted.
The implementation of environmental initiatives identified in these plans (including coastal protection initiatives) could also be considered as a potential Strategic Performance Indicator for council reporting against these specific objectives.	Noted.
Relating to the performance indicator ‘community satisfaction with environmental initiatives’, the board would be keen to understand whether council has data relating to this indicator for Victor Harbor. It would be great to understand your community’s priorities for environmental initiatives to support our shared interests in engaging the community if this is something you are able to share.	Noted. Reports relating to Council’s Community Satisfaction Surveys are publicly available on Council’s website.

Survey Responses

During the consultation period 23 survey responses were received (3 hard copy and 20 online). A respondent provided two submissions which have been combined, making the total number of surveys received during the consultation period, 22.

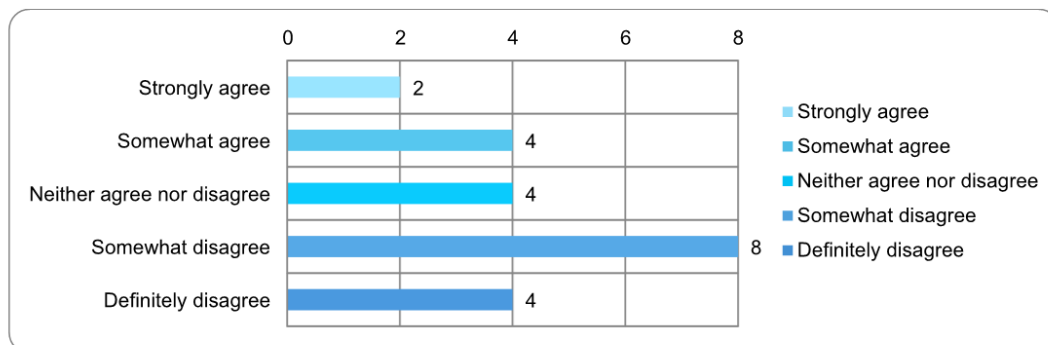
Survey respondents were asked to identify their level of support for a number of statements relating to the proposed revisions outlined within the Community Plan 2030, along with an opportunity to provide more detailed feedback for consideration. The following outlines the responses:

To what extent do you agree that the Community Plan 2030 is written in a way that is easy to understand?

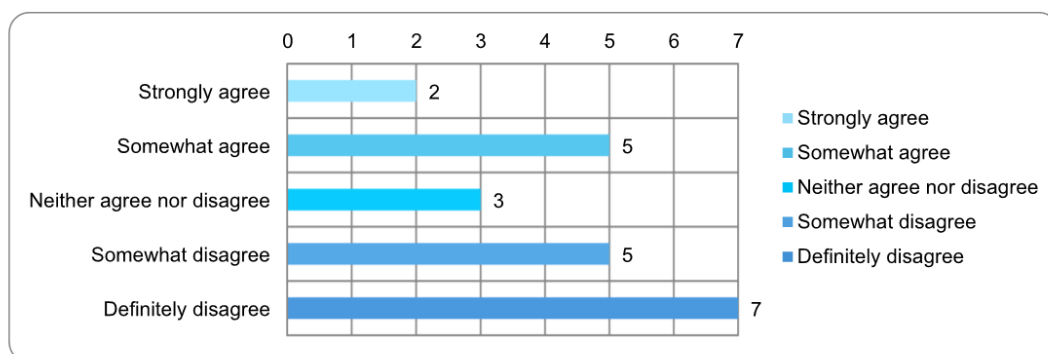




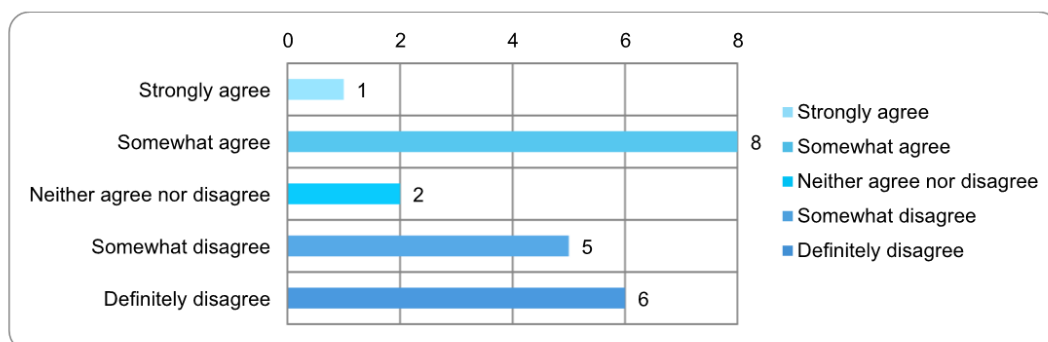
To what extent do you agree that the updated Community Plan 2030 aligns with your vision for Victor Harbor's future:



To what extent do you agree that the updated Community Plan 2030 address all key areas important to Victor Harbor's future:

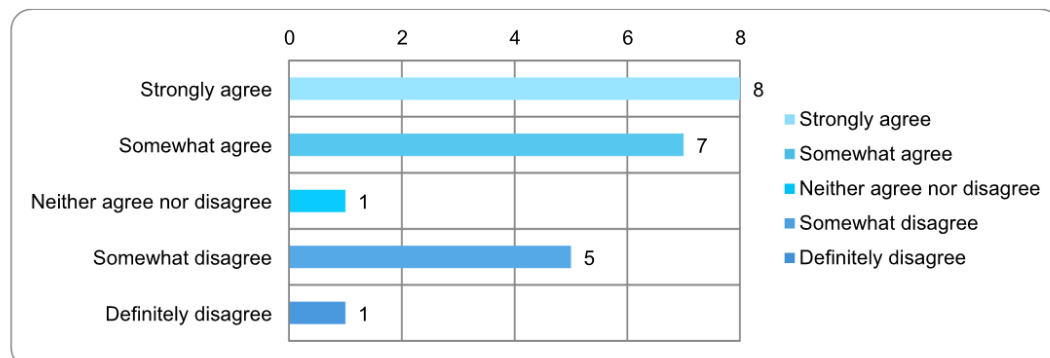


To what extent do you agree that the updated Community Plan 2030 effectively identifies and responds to the challenges and opportunities facing Victor Harbor:

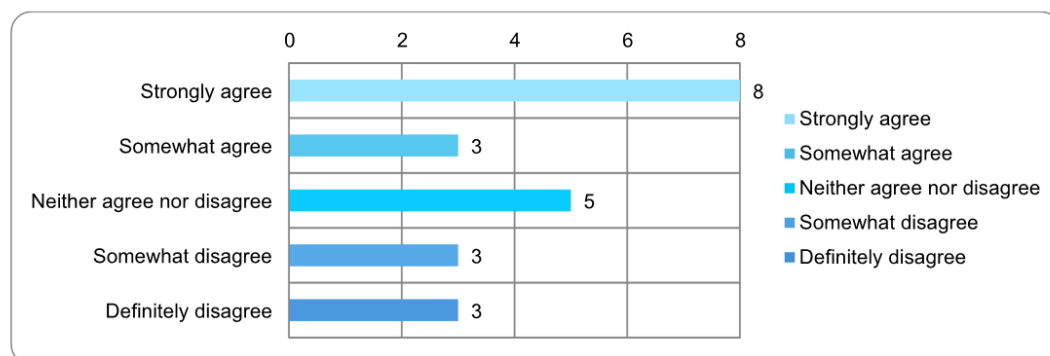




To what extent do you agree that clear performance measures are essential to track progress on the Community Plan 2030:



To what extent do you agree that including existing Council Plans and Strategies (and reporting on actions) will help demonstrate how the aspirations will be achieved:



Respondents were then provided with an opportunity to provide further detail to support their answers above or provide additional elements for Council's consideration in finalising the review of the Community Plan 2030. These detailed responses are provided below for Council's consideration with Administration commentary where required.

Respondent	Submission	Commentary
W Colebatch	<i>There is insufficient focus and funding on the arts, music and performance space. The availability and suitability of the Newland Uniting Church warrants more attention from Council as one of the best and most elegant performance space in Victor Harbor.</i>	Council had an MOA in place with the Newland Uniting Church to support the delivery of a live performing arts program. It was the Church's decision not to renew this MOA as they felt the program was well established and extending would not provide any further community benefit.
D Rhodes	<i>I'm sorry I didn't contribute to the plan. Councils' # 1 priority and main objective should be to the existing residents and THE ENVIRONMENT! For too long has our home been developed and developed in excess of what</i>	Changes also suggested by Hills and Fleurieu Landscape Board help elevate Aspiration 4 – Environment.



	<i>the community can support. We can no longer get health care when needed. The roads are ugly and congested and dangerous for a beachside community.</i> <i>I read your strategy as only wanting to increase development and congestion. You have made our home ugly to look at and less comfortable to live in. Firstly stop more housing estates unless they provide adequate traffic corridors- not through the middle of town or along the beach where everyone walks to!</i> <i>PLANT MORE STREET TREES and reserves. Our streets are as ugly as the worst streets in any capital city or regional city I have visited! All our streets are as should be tree lined, lush, shaded and cleaning the air we so enjoy! If that means getting rid of stonier poles so be it! Though there are so many streets where there are no stonier pole, but also no or inappropriate trees! And our streetscapes! For example look at our roundabout, say the two as one enters Victor at Urumbilla and at the Bunnings site. These should be spectacularly landscaped with green native trees not grass and roses! And that section of Victor Harbor Rd (like most of our streets should be a spectacular avenue (in the real meaning - a tree lined boulevard) leading into our town. Already this weekend traffic congestion went from Hungary Jacks all the way to Bunnings and Beyond. On the way into town it becomes just as congested.</i> <i>Finally you are decimating and abusing the heritage of the history of VH. The classic example is the incredible Danielle Gregory Castle Estate. This amazing building and surrounding land should have been saved by the council as botanical gardens for the whole community with open spaces for public events. The "castle" should become a space for the arts to display, but also to educate and teach art and music. IT IS A TRAGEDY THAT THIS ICON HAS BEEN SOLD OFF FOR DEVELOPMENT LIKE VICTOR HARBOR'S SOUL.</i>	The intent of the Community Plan is for the elements most valued about Victor Harbor to be protected – lifestyle, environment, sense of community. This is also supported through the development of the Urban Growth Management Strategy. The strategic indicator around tracking tree canopy cover aims to monitor this closely and see to enhance canopy cover in urban areas. A recommendation has been provided for Council to update the objective around heritage and history. Council has limited control around private developments – managed by State Government planning rules – though is working to set a framework for future development via its Urban Growth Management Strategy.
<i>R Foggo</i>	<i>The proposed Sport and Recreation Plans George Mai Road should be abandoned immediately</i> <i>An ill conceived and very poor plan for our community</i> <i>Costings are virtually non evident as are community benefits</i>	Commercial negotiations are still underway in relation to this project. The community will soon be presented with an updated Long Term Financial Plan outlining further detail about the financial impact of the project.
<i>I Flint</i>	<i>I have already written to Council outlining the need for improved walking trails in residential areas. There are very few footpaths in the older established areas of Encounter Bay, but a number of 'rights of way' that could (and in some cases do already) provide short cuts for pedestrians. I propose that all available 'rights of way' be made accessible and safe for walking. They could become a tourist attraction as they are in San Francisco & Pittsburgh USA and Wellington NZ, to name but a few</i>	Supports Aspiration 4 around provision of services and infrastructure to meet community needs, in addition to Aspiration 1 around recreation opportunities.



	examples. In San Francisco the adjoining residents take care of plant maintenance while the city manages the surfaces. Exploiting our paths in this way would be magical and remove pedestrians from dangerous situations dodging trucks and cars as traffic increases with development.	
J Aldridge	Always appears that what ever an individual rate payer has to say or offer we never feel heard. For example if 51% of ratepayers want something, the Council doesn't let them get the say. Write up two column lists. Put one list of the original Community Plan 2030 then second list directly next to that with the proposed changes. Then ask us all again. We all have busy lives, so if you want more input & submissions, make it easier to answer.	Council appreciates all feedback and values the perspectives shared. While every contribution is considered, decisions are made balancing a range of factors. Administration will take on this feedback for future consultations.
S Bradley	You have said there is a need for childcare. The fact that the majority of the population here is older and that the number one cause of death for women is dementia demands that there be adult day care facilities here for people who are looking after someone with dementia. This provides relief for the carer and the person with dementia and prepares the person with dementia for later nursing home placement. We have been informed by a former counsellor that there are 11 childcare facilities between Victor Harbor, Port Elliot and Goolwa. I would like to actually see the number of people with children needing childcare and the number of places currently available. I am also concerned that people are dumping people who are physically independent but not mentally into places like Rosetta Village because these homes are still affordable. Those of us who have bought into these places did so for a lifestyle choice, not so we could absorb people on NDIS. Please be aware of this happening because if it takes hold, Victor will become a dumping ground for the disabled as well as the frail elderly - more so than it already is - and this will stretch your capacity even further. The caravan parks, the older lifestyle villages will be seen to be safe places for the disabled but what happens is that families dump them in these places and then expect the other residents to look after them. It is not fair to the person with the disability and is not fair to the residents. Please research this phenomenon and either let us know that this is part of the housing plan for NDIS recipients or that you will be more thorough in your assessment of the type of housing needs for the future. Finally, I travel by using a mobility scooter. I agree that the footpaths need to be improved based on my experience using the gopher on the footpaths. Some sections are great (along Bay Rd near Estia Residential Care), others are at an angle that is dangerous (along Tabernacle Rd) and many are too narrow. Often, I pull off to the side to allow pedestrians to pass by and many times they do the same for me, which is very kind. I don't think there is an easy solution to this but as I try to get older people to get rid of their cars and use gophers (both for the environment and safety), the footpaths are going to have to improve to allow for this. Also, many of the	The Council undertook a social infrastructure assessment in 2023 to support the review of the Victor Harbor Urban Growth Management Strategy. The Assessment identified a current deficiency in the provision of childcare for the 0 to 2 year old age cohort, and a forecast shortfall from 2031 given population projections.



	<i>footpaths outside of houses have large amounts of tree debris on the footpaths which makes it dangerous for pedestrians as well as others. Council should do an advertisement campaign to ask people to clean their footpaths.</i>	
<i>C Loye</i>	<i>With respect to Aspiration 3: "We manage growth and change responsibly". I note that the performance indicators do not include an indicator regarding community satisfaction that council is managing growth responsibly. This should be included so that there is assessment and reporting from council on council's performance of this aspiration. I am confident that if the community were asked whether council was managing growth responsibly that the response would be that the community is very dissatisfied. For example: council has approved multiple over 55 greenfield developments on the fringe of town with no apparent assessment on the social impact. Owing to the location of developments on the fringe of town it is unlikely that the new residents (who should be focussing on their health and wellbeing) will be walking or cycling to the city centre to go about their business. The routes available are not suitable for them and also the distance is likely too far at any rate. So the thousands of new residents will not have a free, healthful opportunity to maintain their wellbeing and will rely more heavily on already overwhelmed health services. So they will be driving into town (there is not viable public transport option) and how will the traffic network cope with that? There are other negative social impacts that the community is anticipating and are despairing at the council's apparent lack of responsible management of growth. So, measuring community satisfaction of this key aspiration must be included.</i>	Council could consider including a question around this in future satisfaction surveys. It should be noted that Council has limited powers in relation to State Government planning rules however is working towards having a clear growth strategy with actions that support the broader community's vision for how Victor Harbor should grow through the Urban Growth Management Strategy.
<i>P Downes</i>	<i>There is not the logistical support to sustain your Community Plan. Doctors, Police, Emergency Services are at breaking point now. Traffic is ridiculous, even outside of the peak Tourist Seasons. Water and Sewerage are going to be a problem as well as the run off from all the new bitumen roads. Council is only looking at the Rates income and not the well being and happiness of Residents.</i>	The Community Plan is a high level strategic vision, more of the detail around managing growth will be addressed through the Urban Growth Management Strategy, one of the key strategies that Council will be reporting on.
<i>J Davidson</i>	<i>The Council should be concentrating on reducing rates and debt instead of funding many unnecessary programs (follies). These programs are dependant on ratepayers and in many cases do not benefit those who are funding it!</i>	Council consults with its community annually on the programs and services it provides as a part of the development of its Annual Business Plan and Budget. Further detail on programs that are considered to be unnecessary are welcomed to be provided to Council for consideration during this process.
<i>D Hayes</i>	<i>I believe the current housing growth of over 55 communities is not in the best interest of the people of victor harbor. We don't have the infrastructure to support</i>	These comments are addressed through the additional review



	<i>extra people as you currently can't see a doctor in victor harbor without a 2 week wait. We don't have went industry to supported employment, creating more traffic on Victor harbor road which is not fit for purpose or supports additional traffic.</i>	being undertaken in response to resolution OC192025.
<i>H Spangenberg</i>	<i>As long as we don't end up like Mt Barker. Our rates are to high now.</i>	Council's Urban Growth Management Strategy, currently in development, aims to provide a set of actions that will assist to manage growth in a way that helps to retain the area's character and appeal.
<i>W Brooks</i>	<i>Stop building dog boxes on farming land for houses, fix boat ramp Chanel and parking. Roads and footpaths marked for replacement for years, street cleaner once every 12 months if that.</i>	As above.
<i>Andrew Houlihan</i>	<i>Seek the community plan has key words that seek preservation and conservation of our built heritage.</i>	For Council consideration.
<i>P Anderson</i>	<i>Strongly disagree with Sporting complex proposal, we cannot afford ANY further rate increases at all, or we have to seriously look at moving out. The council do not seem to have any care whatsoever for the ratepayer.</i>	For Council consideration.
<i>L McCombe</i>	<i>In my opinion this survey is totally inappropriate because it does not address the question of how the council will attend to the issues unless one is prepared to read the plans in Appendix one in their entirety, many of which have been implemented or are out of date.</i> <i>The proposed Community plan says a lot but means little. Of course we all want a vibrant and harmonious community but what does that mean, what will it cost, what is specifically being undertaken in the next 5 years and how will you measure the noble aspirations you have written? The Strategic Performance Indicators on almost all strategies says maintain at current level OR increase. So, does that mean as long as the current status of many of the roads in town are maintained you have achieved a benchmark, in which case you have done nothing to improve or move towards the aspirations outlined?</i> <i>On page 7 there are a number of statistics printed but I ask if they are all current? The population quoted was 2021, and it is now 2025. Median house prices were from 2023. So how accurate are the other measures on which you are basing the amended plan?</i> <i>The plan's goals are described as "aspirational" but it does not describe briefly and succinctly the what and how. It is a comprehensive document that describes all the lovely things we would all like to see but gives little indication of when, how, and what will be done unless you are familiar with all the Plans and strategies in Appendix 1. The survey asks if it aligns with values (changes in wording) not if we agree with how the plan is to be implemented and at what cost. Further not all people</i>	The Community Plan is intended to be the high level strategic vision of the Council. The detail comes in the Annual Business Plan. The financial implications are addressed within the Long Term Financial Plan. Strategic indicators are about monitoring a trend – its not uncommon to set a target of maintain or increase / decrease. The statistics are based on the last census, as per the Council Area Profile developed by Future Urban to input into the Urban Growth Management Strategy. The Community Plan is a high level strategic vision for the City of Victor Harbor. The 'what and how' sits in the suite of plans that sit underneath this plan. The implementation of the plan (cost) is provided within the



	would understand What the the Liability ratio is. What assets is it in relation to? I understand there is some liability but 90% would seem extremely high to me and less than satisfactory. A further example is that the plan talks about being mindful of the lack of public transport in the region. It needed to be able to say something along the lines of "we plan to have a local bus service for Victor Harbor by this time and operating this number of days per week", not just say "we will advocate" for more services. This is an example of what people need and want to know. Likewise community satisfaction. it is important to note that surveys need to ask the right and valid questions not just seek endorsement of the current status quo. A small survey is not necessarily representative of the whole community.	Long Term Financial Plan and Annual Business Plan and Budget. It is not the intent of the Community Plan to get to this detail. For Council's consideration. The Council draws upon formal research projects such as the Australian Liveability Census, Community Satisfaction Survey and a broad range of consultations to inform this plan.
B Hockney	impossible to give feedback on the proposed changes to the Community Plan, as the community is totally unaware as to what changes you have made to the previous document, as they are simply not documented. The Questions above are quite silly and unrelated to actually being community consultation, eg, the question on "is the document easy to understand?. Council is just asking for a pat on the back for writing a simple wordy document that actually says vewry little. About 12 of the 31 pages talk about "Aspirations". which is just fluffy stuff. We all want a nice vibrant place to live in. #1 pages effectively just saying that is an indictment on the Councils commitment to actually improve, be more efficient, and detail in the docyumenet some of the specific projects (and there costs) that they may actually undertake. There is not a serious project actually shovel ready in the trowwn, and don't expect one for some time. To suggest in your benchmarke sthat you are satisfied to just maintain some items at current levels (eg roads, satisfaction with council) is further evidence that council is totally out of touch with what the community is thinking of council, its debt, and its uncommercial approach to projects. The entire document does not suggest any actual actions (just fluffy words)or action proposed, so how can it be a plan. Ther eis one page (30) summarising Plans and DStrategies, but nor priorities given, so it is not a plan. The debt levels proposed and other benchmarks, administration knows is nor acceptable to the community. What priorities and actual actions are being undertaken in regar to the traffic congestion (which will get substantially worse), poor roads condition, water and electricity supply, desired quality of housing (some low quality current projects are just going to support high unemployment, drugs and abuse in future years),	Administration will take on this feedback for future consultations. Noted. Strategic indicators are about monitoring a trend – its not uncommon to set a target of maintain or increase / decrease. The Community Plan is a high level strategic vision for the City of Victor Harbor. The 'what and how' sits in the suite of plans that sit underneath this plan. These actions are set out in the Urban Growth Management Strategy and will be reported on as a part of Council's strategic reporting.



	<i>To show the lack of planning, there are 4 different sporting areas being proposed. How dysfunctional is that. The future nightmare sports precinct is evidence of total lack of commercial awareness.</i> <i>Operating losses of over \$6MM over the last 2 years is avoided, and I assume under your plan future similar losses are acceptable to you. It is not long until the Council will be in administration, as sometime debt has to be repaid. The Plan does not address how you plan on reducing that liability, and managing depreciation when provisions are made, but no expense (maintenance) done on the depreciating assets. What a shame. The documents seem quite worthless, without the supporting Plans and Strategies being fleshed out and summarised to the community. I am happy to talk to Council to be shown where I am wrong.</i>	The Long Term Financial Plan is the Council's primary financial management tool. It forms a part of the Council's suite of strategic management plans.
<i>K Godwin</i>	<i>P10 Seasonality – No changes. The pressure on infrastructure and services is now almost all year round not just at holiday periods. This is impacting on the liveability of VH. There needs to be a detailed plan to address this.</i>	It is recommended that this is further highlighted in the Challenges and Opportunities section of the Plan.
<i>J Millar</i>	<i>All the new developments sound wonderful (apart from the Sport/Rec Precinct)</i> <i>BUT:</i> <i>No secure electricity supply (single extension lead from Willunga to Mt Compass)</i> <i>No water security (on sewerage in Encounter Bay)</i> <i>No public transport for convenient commuting to shopping, medical etc</i> <i>May be State Govt matters but must be considered for all developments.</i>	These issues addressed through the Urban Growth Management Strategy and also touched on in challenges and opportunities in terms of ensuring appropriate infrastructure to support growth.

Listening Posts

Listening posts were held at the Victor Harbor Central Shopping Centre (12 September 2024).

A high-level summary of the themes from conversations with the community is provided below:

- Ensuring there is appropriate infrastructure to support Victor Harbor's growth. Particular concerns were raised around traffic management and congestion some examples raised included the Hindmarsh Road roundabout (near bunnings), capacity of the Ring Road (consideration of overtaking lanes, concern about the turnoffs to Greenhills Road and Crozier Road), and car parking in the town centre.
- Importance of making sure while Victor Harbor grows measures are put in place to protect the character that makes it special.
- Water and energy security need to strong considerations in Council's future planning.



- Residents see the value of the Mainstreet Precinct but want to see more diversity in the offerings (clothing stores, cafes) to make it like a traditional high street that draws more people and enhances the Precinct as a destination. Many were open to Council looking at measures such as seed funding for specific businesses that would add vibrancy and further interest.
- Support for initiatives that protect Victor Harbor's heritage.
- A resident would like to see weekly general waste collection re-instated.
- More consideration to be given for open space within new developments.
- More things for young people to do – like 10 pin bowling

Conclusion

The 22 submissions received as part of this consultation process have provided valuable insights and perspectives, and we sincerely appreciate the time and effort community members have taken to share their views. While the submissions and listening post participation represents a small proportion of our 16,000+ population, each submission has been carefully considered and has contributed to a broader understanding of community sentiment.

A number of amendments to the Community Plan 2030 have been recommended as a result of the community consultation.

In addition to the community feedback, it is important to note that the review has also drawn on findings from several formal research projects, including the Council's 2022 and 2023 Community Satisfaction Surveys, the 2023 Australian Liveability Census, and various other community engagement initiatives. These validated research projects offer a robust and representative understanding of community priorities and perspectives, which have informed the review of the Community Plan to ensure community priorities are reflected.

It should also be acknowledged that the community has participated in several significant consultations in recent times, including the Urban Growth Management Strategy, the Representation Review, and the Code Amendment for the Precinct. This level of engagement highlights there is civic interest, but also suggests a degree of engagement fatigue, which is an important consideration for future consultation approaches.