

Easy Read: Disability Access and Inclusion Plan

City of Victor Harbor 2026-2030

About Country

We say thank you to the Ramindjeri and Ngarrindjeri people.

They are the Traditional Custodians. This means they have looked after this land for a very long time.

We respect their Elders from the past, now, and in the future.

Everyone is Welcome

The City of Victor Harbor welcomes everyone.

We respect:

- People of all ages
 - People with disability
 - Men, women, and all genders
 - People who love different people
 - People from different religions
 - People from different cultures
 - People from different backgrounds
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Message from Our Leaders

We want Victor Harbor to be a place where everyone can:

- Go to the beach
- Walk on good footpaths
- Use public spaces
- Get the services they need

We want our community to welcome everyone.

We made this plan by:

- Listening to people in our community
- Getting advice from the Disability Access and Inclusion Advisory Committee

This committee helps us understand what people with disability need.

What We Believe

We understand that:

- Disability is part of life
- Barriers in the environment stop some people from joining in
- Barriers can be things like steps, or the way we communicate
- Barriers can also be attitudes and policies

We will try to make Victor Harbor welcoming and accessible for everyone.

Contact Us

Do you have questions about this plan?

Email: localgov@victor.sa.gov.au

Phone: (08) 8551 0500

Visit us: Civic Centre, 1 Bay Road, Victor Harbor

Website: www.victor.sa.gov.au

Need this plan in a different format?

We can provide:

- Large print
- Audio (sound)
- Braille
- On a disk or by email

Just ask us!

About Victor Harbor

Victor Harbor is a city by the sea.

It is 80 kilometers south of Adelaide.

Facts about Victor Harbor:

- 15,465 people live here
- About 1.2 million people visit each year
- In summer, the population doubles to 30,000 people
- We have 4 schools
- 2 schools have disability units

People with disability:

- 8.2% of people in Victor Harbor have disability
 - Some people find it hard to access places and events
 - Some people need information in different ways
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Our Vision

We want Victor Harbor to be a great place to:

- Live
- Work
- Invest
- Visit

We are growing and changing.

We want to be a strong, inclusive community.

Our Committee

We have a Disability Access and Inclusion Advisory Committee.

This committee includes:

- Council members
- Council staff
- Community members with disability
- People who care for or support people with disability

They help us make good decisions.

Why We Made This Plan

Laws that guide this plan:

- Disability Inclusion Act 2018 (South Australia)
- United Nations Convention on the Rights of Persons with Disabilities
- Australia's National Disability Strategy 2021-2031
- South Australian State Disability Inclusion Plan 2025-2029
- SA Autism Strategy 2024-2029

Important principles:

- Everyone should have equal opportunities
 - Places should be accessible
 - Everyone should be included
 - We respect that everyone is different
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How We Made This Plan

We listened to:

- People with disability
- Families and carers
- Service providers
- Advocacy groups
- The community
- Council staff

We asked people what they thought about our draft plan.

What We Have Already Done

We completed 29 out of 34 actions from our last plan.

Some things we did:

- Made the Visitor Information Centre more accessible
 - Added accessibility tools to our websites
 - Put beach matting at beaches so wheelchairs can go on the sand
 - Trained staff in Auslan (sign language)
 - Trained staff about accessible events
 - Created a toolkit for elected members
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Our Plan: 5 Main Areas

1. Inclusive Environments and Communities

Making places and communities accessible and welcoming.

2. Education and Employment

Helping people with disability learn and work.

3. Personal and Community Support

Making sure people can get the support they need.

4. Health and Wellbeing

Helping people with disability be healthy.

5. Safety, Rights and Justice

Keeping people with disability safe and protecting their rights.

Area 1: Inclusive Environments and Communities

What we will do:

Events:

- Make sure events for 50 or more people are accessible
- Check that events are inclusive
- Train staff about accessible events

Community attitudes:

- Train staff and volunteers about disability
- Show information about disability in Council buildings
- Work with businesses to improve access

Universal Design:

- Design buildings and spaces that everyone can use
- Report on accessibility changes we make
- Improve parks, beaches, and playgrounds

Toilets:

- Make sure public toilets are accessible
- Have Changing Places facilities (special toilets with hoists and change tables)

Communication:

- Provide information in different formats
- Use Easy Read, plain language, and videos
- Make websites accessible

Transport:

- Provide accessible transport through Southern Communities Transport Scheme

Consultation:

- Ask people with disability about decisions
 - Have people with disability on our committees
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Area 2: Education and Employment

What we will do:

Volunteering:

- Remove barriers to volunteering for people with disability
- Promote volunteering opportunities

Employment:

- Train staff about inclusive recruitment (hiring)
 - Support staff with disability at work
 - Provide flexible work arrangements
 - Provide workplace adjustments
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Area 3: Personal and Community Support

What we will do:

Access to services:

- Work with service providers
- Connect people to supports and services

Advocacy:

- Promote opportunities for people with disability to be on boards and committees

Information sharing:

- Attend network meetings
- Include service providers on our committee

Family and carer support:

- Provide information for carers and families
- Support people living with dementia

Grants:

- Give grants to projects that help disability inclusion
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Area 4: Health and Wellbeing

What we will do:

Health infrastructure:

- Speak up for accessible health facilities through our committee
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Area 5: Safety, Rights and Justice

What we will do:

Emergency preparedness:

- Provide sessions about emergency planning for people with disability
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How We Will Use This Plan

The Manager Community Wellbeing is in charge of this plan.

Each year we will make action tables that:

- Give specific tasks to staff teams
- Set timeframes
- Check how we are going

The Disability Access and Inclusion Advisory Committee will:

- Check how we are doing
 - Make recommendations
 - Help us communicate the plan
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Thank You

Thank you to the Disability Access and Inclusion Advisory Committee.

The Committee helps us:

- Make decisions
- Listen to people with lived experience

- Check our plan is working

Thank you to everyone who gave us feedback on our plan.

Word List

DAIP - Disability Access and Inclusion Plan. A Council plan to make things better for people with disability.

Accessible - Easy to use or get into.

Universal Design - Designing things so everyone can use them.

Easy Read - Information written in simple words with pictures.

Auslan - Australian Sign Language. The main language used by deaf people in Australia.

Changing Places - A special public toilet with a hoist and adult change table.

Inclusive - Including everyone and making everyone feel welcome.

The End

This is an Easy Read summary of the City of Victor Harbor Disability Access and Inclusion Plan 2026-2030.